

## MINISTRY OF LANDS, HOUSING AND URBAN DEVELOPMENT DEPARTMENT OF LAND REGISTRATION

## **PUBLIC NOTICE**

## MANAGEMENT OF COMPLAINTS BY THE OFFICE OF THE COMMISSIONER OF LAND REGISTRATION

## TAKE NOTICE THAT WITH EFFECT FROM THE 2ND JULY 2018:

- 1. ALL COMPLAINTS SHALL BE MADE IN WRITING SUPPORTED BY DOCUMENTARY PROOF OF POSSESSION OF LAND AND A VALUATION REPORT TO BE SUBMITTED BY THE COMPLIANANT IN PERSON, WHO SHALL FULLY IDENTIFY HIMSELF OR HERSELF;
- 2. WHERE THE COMPLAINANT IS BEING REPRESENTED BY AN ADVOCATE, THE ADVOCATE MUST SUBMIT A VALID CERTIFICATE OF LEGAL PRACTICE TO THE MINISTRY FRONT OFFICE DESK TOGETHER WITH A LETTER OF APPOINTMENT OF THE ADVOCATE BY THE REGISTERED OWNER, BOTH OF WHO MUST APPEAR IN PERSON FOR IDENTIFICATION.
- 3. ALL COMPLIANTS BASED ON THE OFFENCES UNDER THE REGISTRATION OF TITLES ACT (CAP.230), THE LAND ACT (CAP.227), THE MORTGAGE ACT, 2009 AND OTHER LAND RELATED LAWS SHALL, IN ADDITION TO THE DOCUMENTS REFERRED TO IN PARAGAPH 1 ABOVE, BE SUPPORTED BY POLICE REPORTS.
- 4. COMPLAINTS SHALL BE SUBMITTED IN TRIPLICATE IN BOUND COPIES TOGETHER WITH ALL THE SUPPORTING DOCUMENTS.
- 5. APPOINTMENTS, INQUIRIES OR FOLLOW-UPS ON ANY MATTER OR DOCUMENTS SHOULD BE MADE THROUGH OFFICE TELEPHONE LINE NUMBER **0414341667**.

Opiokobert

AG. COMMISSIONER FOR LAND REGISTRATION